

Quality information, advice and support

- We receive more than 20,000 enquiries a year. If the lines are busy, please leave a message and your call will be returned within two working days.
- The Helpline is staffed by qualified nurses who are experts in Parkinson's disease and related conditions.
- The Advisory Services Team is staffed by trained and skilled advisory officers.
- The Helpline is happy to provide information about Parkinson's to people from the UK and all other countries, although cannot advise on the availability of specialist services in other countries.
- The Parkinson's Disease Society is a member of the Telephone Helplines Association and we strive to provide a high quality service through the Helpline.
- We welcome any comments or complaints about the Advisory Services Team and Helpline as these help us to improve our services – please write to the Advisory Services Manager at the address below:
Parkinson's Disease Society
215 Vauxhall Bridge Road
London SW1V 1EJ
Tel: 020 7931 8080
Fax: 020 7233 9908
enquiries@parkinsons.org.uk
www.parkinsons.org.uk

Call free 0808 800 0303

What our callers say about the service:

“Very good – took plenty of time to answer my questions and told me to ring back whenever necessary.”

“Thank you for sending the leaflets to us after my telephone call to the PDS Helpline. Keep up the wonderful work.”

“The woman I spoke to was knowledgeable, understanding and extremely helpful. Also, the information sheets received were informative and comprehensive. Thanks very much.”

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Scotland No. SCO37554. A company limited by guarantee.
Registered No. 948776 (London).
Registered office: 215 Vauxhall Bridge Road, London, SW1V 1EJ



Parkinson's
Disease Society

pds Helpline

Do you need advice
or information on
Parkinson's disease?

The Parkinson's Disease Society Helpline provides
confidential advice, information and support from
qualified nurses and advisors.

Monday–Friday, 9.30am–9pm

Saturday, 9.30am–5.30pm

(except Bank Holidays)

email: enquiries@parkinsons.org.uk

National PDS Helpline

0808 800 0303

(calls are free)

The Helpline is a confidential service staffed by registered nurses and advisors who offer advice, information and support to anyone affected by Parkinson's.

The Helpline is one of the main sources of information and contact for people with Parkinson's, whether they have just been diagnosed or have had the condition for a number of years. The nurses are able to reassure and advise, giving people the confidence to manage the condition and plan ahead.

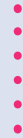
We also provide a 'listening ear' to the families, carers, friends and colleagues of people with Parkinson's, as well as professionals and students in the field.

- Calls from landlines in all parts of the UK are free. Calls from T-Mobile, Orange, Virgin, Three and Vodafone mobile networks are free. Other mobile networks may incur a charge.
- Enquiries can also be emailed to enquiries@parkinsons.org.uk
- Postal service: PDS Helpline
Parkinson's Disease Society
215 Vauxhall Bridge Road
London SW1V 1EJ
- We aim to reply to all emails and written enquiries within five days of receipt.

National PDS Helpline
0808 800 0303
(calls are free)

The PDS Helpline provides:

support and help
with health and social
care enquiries



information for
professionals and
students



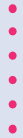
information on the
work and services
of the Parkinson's
Disease Society

information on
all aspects of
Parkinson's disease

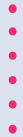


information on
benefits and
employment issues

printed booklets and
information sheets on
specific symptoms



advice on funding
and grants that may
be available



a signposting service
to other organisations
that may help you

Frequently asked questions:

- What is Parkinson's?
- Is Parkinson's inherited?
- How is Parkinson's treated?
- Can complementary therapies help?
- What's new in Parkinson's research?
- How does Parkinson's affect my driving?
- How do I access respite care?
- Where can I get information about travel insurance?
- Should I tell my employer that I have Parkinson's?
- How do I get information on benefits?
- What help is available, financially, for new equipment?
- What services are available for carers?